



# CertaScan Newsletter–January 2024

YOUR NEWBORN FOOTPRINTING SOLUTION

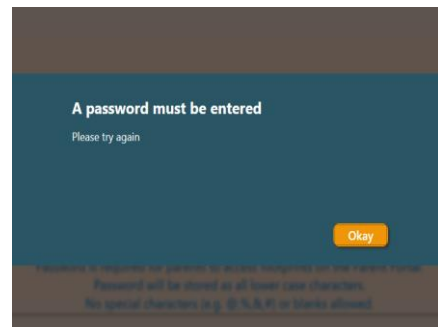
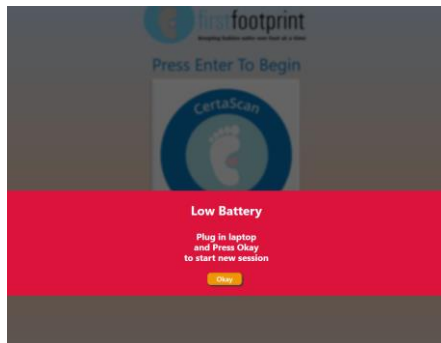


## SOFTWARE UPGRADE

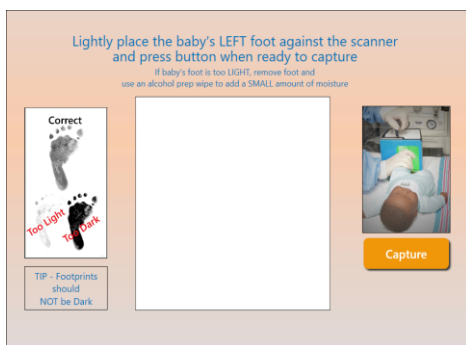
Over the next couple of months, we will finish upgrading all the remaining systems to our newest software version. This new version of software contains a lot of great features to help the users have a quick and smooth footprint session.

New pop-up will appear if the system is left unplugged for too long to ensure it doesn't lose power and cause issues during a session.

New pop-up will appear if a password is not entered for mom to access her footprints on the parent portal.



More detailed instructions throughout the software to help staff capture good quality footprints during every session.

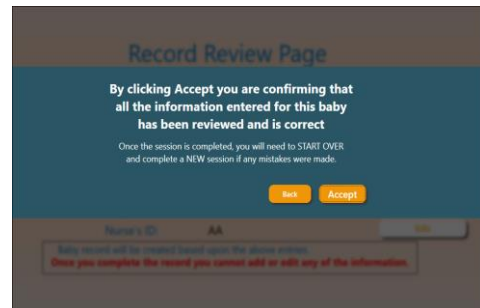
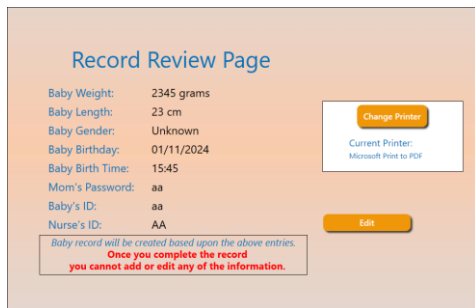


New Graphics and Tip Boxes have been added for each step of the process to make the system even more user friendly.

Bold reminders that everyone must review and correct all data BEFORE completing the record.

A new pop-up requires the user to review and accept the information entered.

An additional reminder that you will need to START OVER and complete a NEW session if a mistake was made.



## CERTASCAN SUPPORT TEAM INFORMATION

Your Account Manager? Email [kwellspeak@certascantek.com](mailto:kwellspeak@certascantek.com)  
General Information Questions? Email [info@certascantek.com](mailto:info@certascantek.com)  
Accounting Department? Email [accounting@certascantek.com](mailto:accounting@certascantek.com)  
Training Questions? Email [training@certascantek.com](mailto:training@certascantek.com)  
Technical Support Questions? CALL 1-800-240-9232

## KEY AFFILIATES



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