

CertaScan Newsletter-January 2025

YOUR NEWBORN FOOTPRINTING SOLUTION



UPDATED PARENT EDUCATION LETTERS

We have updated our Parent Education Letters for 2025! There is a 2-page Well Baby letter that includes detailed instructions on how to access the online parent portal so they can printout unlimited keepsakes for FREE. Please make sure all new moms are receiving the letter during their hospital stay. We recommend placing the letter in their admission or discharge packets so they will have the letter once they are discharged and home. Please discard all current letters and replace them with the new 2025 version. You can edit the formatting of our letters and add your hospital logo if you wish. There is also a 1-page Bereavement Letter for locations that use our Bereavement software for fetal demise situations.



Bereavement Letter

For locations that have the CertaScan

Bereavement Module on

their CertaScan Safety Units

Languages Available

English
Spanish
Mandarin
Haitian Creole
Russian
Vietnamese





All Letters Available at

https://training.certascantek. com/

CERTASCAN SUPPORT TEAM INFORMATION

Your Account Manager? Email kwellspeak@certascantek.com
General Information Questions? Email info@certascantek.com
Accounting Questions? Email training@certascantek.com

Technical Support Questions? CALL 1-800-240-9232

KEY AFFILIATES











