

## **INFO & TIPS – February 2025**

YOUR NEWBORN FOOTPRINTING SOLUTION



## IMPORTANCE OF ENTERING CORRECT DATA!

It is extremely important that the correct information is entered into the CertaScan Safety System during the footprint session. There are several reminders built into the software that emphasize that data CANNOT be added or edited once the session is complete.



Every staff member should take a few seconds to review the data on the Record Review Page to ensure it is correct. The edit button will allow them to make corrections from this screen.

"ONCE YOU COMPLETE THE RECORD YOU CANNOT ADD OR EDIT ANY OF THE INFORMATION"

In addition to the Laminated TIP Sheet and the Record Review Page, there is also a popup message at the end of the session that gives specific instructions on what to do if a data mistake was made.

Mistakes MUST be corrected BEFORE the session is completed.

"By clicking Accept you are confirming that all the information entered for this baby has been reviewed and is correct" "Once the record is completed you will need to START OVER and complete a NEW session if any mistakes were made"



## **CERTASCAN CONTACT INFORMATION!**

Your Account Manager? Email <a href="mailto:kwellspeak@certascantek.com">kwellspeak@certascantek.com</a>
General Information Questions? Email <a href="mailto:info@certascantek.com">info@certascantek.com</a>
Accounting Department? Email <a href="mailto:accounting@certascantek.com">accounting@certascantek.com</a>
Training Questions? Email <a href="mailto:training@certascantek.com">training@certascantek.com</a>

Technical Support Questions? CALL 1-800-240-9232

## **AFFILIATES**





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