



CertaScan Newsletter–April 2025

YOUR NEWBORN FOOTPRINTING SOLUTION



TRAINING FOR NEW HIRES AND REFRESHER TRAINING

Any staff member hired after CertaScan completed the initial training for your location should complete the CertaScan Training Video to ensure they know how to properly use the Safety System. This video can also be used for anyone that needs a refresher on how to obtain good quality footprints, security photos or how to ensure they can complete a Footprinting session in less than 2 minutes. You can access our training videos on the training site training.certascantek.com.

CAPTURE GOOD QUALITY FOOTPRINTS - EVERY SESSION

It is crucial that the footprints are captured correctly. The footprints should NEVER be dark. They should always be a light to medium gray color, and you should be able to see the ridge detail with the naked eye. Do not assume you need to add moisture to the bottom of the foot. Instead, try the foot first to see if the baby has enough natural moisture. Within the first two hours of birth, most babies will have enough moisture in their skin and will NOT need additional moisture. If you have to add moisture, be VERY conservative and just wipe the foot once. If the footprints are too dark, it makes it very difficult for those prints to be used to identify the baby. Always check the quality of your footprints on the screen; you can quickly and easily rescan them if they are too dark.

Key Takeaways

- Read and follow the instructions and pictures on the footprint capture screen to ensure you are getting good quality prints.
- Footprints should be a light to medium GRAY color. They should NOT be DARK.
- If footprints are too dark, remove foot and pat dry.
- If footprints appear too light, remove the foot and add a small amount of moisture using an alcohol prep wipe.
- Having good quality footprints is important to mom, and also vital for use in an emergency scenario.



TOO DARK



TOO LIGHT



JUST RIGHT

Saline or
Ultrasound
Gel

CERTASCAN SUPPORT TEAM INFORMATION

KEY AFFILIATES

Your Account Manager? Karen Wellspeak kwellspeak@certascantek.com

Accounting Questions? Email accounting@certascantek.com

General Information Questions? Email info@certascantek.com

Training Questions? Email training@certascantek.com

Technical Support Questions? CALL 1-800-240-9232

PLEASE CALL OUR SUPPORT TEAM TO REPORT ALL ISSUES IMMEDIATELY



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